

Newsletter

June 2019

Adams County CASA

Topic One



Ali and John welcomed Ila Grace on Thursday May 9th. Ali will be on leave until August 12th.



Topic Two



It's time, if you have not already, to know where your CASA kids will be spending the summer. Daycare? Summer School? In their home full-time? The reason this is critical is due to the amount of time some of the kids spend in these locations, therefore you need to observe them and be in communication with their providers.

Topic Three

Happy June Birthdays!!

- 6- Carolina Casanova
- 29- Cindy Trower
- 29- Marilena Frier
- 29-Dawn Whitcomb

Enjoy your special day!



Key Dates

June 4th: Gems Game

Please RSVP if you and your family wish to attend the Gems Game on June 4th. Game starts at 6:35PM at the QU Stadium.



June 13th: Noon networking

Roy Webb, Quincy Public Schools Superintendent will be at the office to discuss the school system since the new schools have been built. Please let us know if you can attend.

June 18th: Night Inservice

Tiffany Frericks from John Wood Community College will be at our office to discuss diversity. The Inservice will begin at 5:30Pm. Please let us know if you can attend.



Communication and Teamwork



*Alone, we can do so little; together we can do so much. - **Helen Keller***

Some CASA's enjoy being in contact with caseworkers and others have minimal contact. If you need help connecting with caseworkers, please call the CASA office.

Here are the 5 B's of effective teamwork.

Be Clear.

When members of a team are unclear on the goals of the team and their individual responsibilities, team motivation and morale can suffer. The expectation must be set that if any team member is not clear, they have an obligation to ask.

Be Present.

When team members communicate with one another, each team member must make a commitment to really listen, seek to understand one another, use appropriate body language and ask clarifying questions.

Be Courteous.

Probably one of the most overlooked B's to effective team communication is the lack of good old fashion politeness. Not being courteous in communication can result in hard feelings towards team members and the potential for individuals on the team to put up walls. Cutting people off when they are talking, not saying "thank you" "excuse me" and "please," personally attacking team members and being condescending are all examples of poor team manners that can result in poor work communication on teams.

Be Flexible.

There are going to be times when not everyone on the team is going to agree with an opinion or on a decision that has been made. Team members need to be flexible enough to support decisions contrary to their own desires, given that their opinions have been shared and adequately heard. Supporting the decision doesn't mean that everyone has to agree, but they must be willing to help make whatever has been decided a success.

Be Kind.

Team members must be careful to never talk bad about each other. If you can't say something nice, don't say anything at all. Or, if you aren't willing to address a problem with the person there, then don't.